

Branch Assistant Role Overview

Branch Assistants are responsible for providing excellent customer service and working to company standards at all times.

Working in Branches that average 47,000 sq ft each Branch offers great opportunities for flexible working and career development.

If you're starting out in your working career, looking to return after raising a family or wanting to 'keep your hand in' after your retirement then a Branch Assistant role is for you. As we operate 7 days a week there's a high chance that we'll have the hours to suit you. The work will be physical at times but in return you'll get the opportunity to work in all areas of the Branch, gaining the experience to take your first steps, if you wish, into Branch Management.

We'll provide you with full technical training in each area of the Branch together with full customer service and health & safety training.

What roles do Branch Assistants undertake?

We encourage Branch Assistants to multi-skill so that they could undertake any of the roles below:

- Reception
- Checkouts
- Cash Office
- Fruit and Veg
- Replenishment (including fork lift roles)
- Security checking
- Car Park Lifter / Loader
- Cleaning
- Goods In
- Stock Control
- Delivery (order picking)

In addition, we also have Butchery and Delivery (van, 7.5t and 17t vehicles) roles that require specialist skills, qualifications or licences.

As at 1 October 2011 we pay a standard rate of **£6.33 per hour*** together with responsibility allowances for certain roles. London Branches, together with some others, also attract a location allowance. In addition there is a quarterly customer satisfaction bonus, contributory pension scheme and colleague shopping discount scheme.

If you're interested, you can find your nearest Branch by clicking on the Store Locator link on the website. From there contact the Area Manager to see what opportunities may be available.

*dependent upon age and after successful completion of a probationary period.